



MOT

Maintenance Service Sticker

What is the Gate Safe MOT?

To the untrained eye, there is no difference in the appearance of a safe or unsafe gate. The Gate Safe MOT provides a clear visual reference to indicate that a gate has been installed / maintained in line with best industry practice. The MOT will equally flag if there has been a failure to maintain a gate as per the periodic / regular checks that are recommended.

What are the benefits to an installer of adopting the Gate Safe MOT scheme?

As a Gate Safe Aware installer, you have already identified the importance of taking measures to ensure that you have the most up to date knowledge and understanding of how to install / maintain a safe automated gate. Only Gate Safe Aware installers are eligible to administer the MOT scheme and the benefits of this include:

- Setting your business apart from the competition by demonstrating best practice and an over-riding commitment to the safety of any automated gate installation installed / maintained by your company
- The MOT will need to be renewed on an annual basis maximum, so the scheme will help to boost customer loyalty and retention – no gate owner will be keen to have a gate which has a clear reference to the fact that the regular service has been overlooked
- The MOT will offer a natural branding exercise for your business, providing a clear reference to your company to anyone that uses the gate

	MOT 2016
Service Date	<input type="text"/>
Gate Safe Aware Installer	<input type="text"/>
Tel.	Service Due
<input type="text"/>	<input type="text"/>

How do I use the MOT?

After the maintenance service is finished, complete the blank boxes on the sticker with the relevant information and fix the MOT sticker to the control box or somewhere visible on or near the gate. The stickers are manufactured from exterior vinyl and are UV stable so the information should still be clear in the next 12-24 months.

A template letter advising a customer that its periodic / regular MOT is due is available to download from the website in the members area.

If a gate does not pass its MOT, or if an MOT offer is declined, a letter of non-compliance should be issued to the customer, sample letter contained within this pack.

How do I explain the MOT to my customers?

Gate Safe has drafted a letter for you to hand to your customers upon completion of the MOT, this can be downloaded from the members areas of the website. This includes a series of Q&As.

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How much will it cost for me to use the MOT stickers?

All newly trained installers will receive the first two stickers free of charge. Thereafter the charges are as follows:

Pack of 10 MOT stickers and sharpie marker pen	£6.38 + VAT
Pack of 50 MOT stickers and 2 sharpie marker pens	£19.20 + VAT
Pack of 100 MOT stickers and 5 sharpie marker pens	£37.10 + VAT
Postage and packing	£3.50

How do I order more stickers?

For further stickers contact info@gate-safe.org or call 01303 840 117.

Remember, Gate Safe is a charity committed to improving the standard of safety associated with any automated gates or barriers. All profits generated by Gate Safe are ploughed back into the campaign, so by joining the Gate Safe register you are part of an industry-wide initiative designed to reduce the number of automated gate accidents.

Customer Q&As

If my gate displays a Gate Safe MOT sticker, does that mean that Gate Safe has checked the gate?

No, with over 700 installers on the Gate Safe register it is simply not possible to audit the work of all of our installers. However, by having a Gate Safe MOT sticker on your gate you can be assured that the company you are using has undergone specialist training to help him understand what constitutes a safe and legally compliant gate. All Gate Safe Aware installers receive updates on latest best practice and have access to our experts via the Gate Safe helpline if they have any queries in relation to a particular installation.

What do I do if the MOT is out of date?

If you have not received a letter from your installer suggesting a routine maintenance visit, we suggest that you contact them direct – the details will be listed on the MOT sticker. If the installer fails to arrange a visit, please contact Gate Safe on 01303 840117 or visit the website www.gate-safe.org and we will be able to help you find another suitably qualified installer who can review your gate.

Will I be charged for the MOT? How much?

The MOT is part of the required periodic / regular (according to the type of usage) maintenance of your automated gate. The cost of the maintenance visit is set by your installer but will depend on the level of service required. The MOT sticker is provided by your installer as part of the maintenance charge.

My sticker is no longer visible / peeling off, what do I do?

All MOT stickers have been designed with the need for durability / the ability to withstand the challenges of the outdoor environment. However, in the unlikely event that the sticker becomes unstuck / is no longer legible, please contact your Gate Safe Aware installer.

How will I know if the MOT is out of date?

As per the original car road tax discs, each year the colour of the MOT sticker will change making it easier to identify an out of date MOT. Of course, the date of the last MOT is also clearly visible on the sticker.

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